

LACCOD_041614_JGOODMAN

PRESIDENT NEAL: LIKE TO CALL THIS MEETING TO ORDER. FIRST ORDER OF BUSINESS IS APPROVAL OF THE MINUTES FROM THE MEETING OF MARCH 19TH, 2012.

WENDY WELT NARRO: WE ARE NOT GOING TO DO ROLL CALL IN PRESIDENT NEAL: I'M SORRY. COMMISSIONER, ROLL CALL.

I WOULD LIKE TO CALL THIS MEETING TO ORDER, PLEASE. ROLL CALL?

EMMA DEJESUS:

REPRESENTING FIRST DISTRICT, COMMISSIONER TERAN (HERE).

REPRESENTING SECOND DISTRICT COMMISSIONER MUSTELIER-PARRISH (ABSENT).

REPRESENTING SECOND DISTRICT, COMMISSIONER NEAL (HERE).

REPRESENTING THE SECOND DISTRICT, COMMISSIONER TROOST (EXCUSED).

REPRESENTING THIRD DISTRICT, COMMISSIONER JAMES (HERE).

REPRESENTING THIRD DISTRICT, COMMISSIONER WELLER (EXCUSED).

REPRESENTING THIRD DISTRICT, COMMISSIONER WRIGHT (ABSENT).

REPRESENTING FOURTH DISTRICT, COMMISSIONER GURECKAS (EXCUSED).

REPRESENTING FOURTH DISTRICT, COMMISSIONER WELT-NARRO (HERE).

REPRESENTING FIFTH DISTRICT, COMMISSIONER COLLEY (HERE).

REPRESENTING FIFTH DISTRICT, COMMISSIONER MILLER (EXCUSED).

REPRESENTING FIFTH DISTRICT, COMMISSIONER REITNOUR (HERE).

REPRESENTING THE STATE DEPARTMENT OF REHABILITATION, COMMISSIONER CHANG (EXCUSED AND ARRIVED LATER).

COMMISSIONER REITNOUER: I HAVE A QUESTION, A CORRECTION TO THE MINUTES. WOULD THAT BE APPROPRIATE NEXT TIME?

EMMA DEJESUS: WE CAN DISCUSS.

COMMISSIONER COLLEY: SHE CAN SUGGEST THE CHANGES, AND STAFF CAN MAKE THOSE CHANGES.

COMMISSIONER REITNOUER: ON PAGE 4 OF THE MINUTES, THE FOURTH PARAGRAPH, IT NEEDS A REWRITE. SENTENCE NEEDS A REWRITE. AND DANIEL GARCIA, PAGE 4 OF THE MINUTES. FOURTH PARAGRAPH. JUST NEEDS A LITTLE REWRITE. THANK YOU.

PRESIDENT NEAL: ANY OTHER COMMENTS? ON THE MINUTES?

ITEM 2. APPOINTMENT OF NOMINATING COMMITTEE AND DISCUSSION OF ELECTION PROCESS FOR 2014-2015 OFFICERS. THE CHAIR OF THIS COMMITTEE IS JOHN JAMES, AND I AM GOING TO ASK

THE – BECAUSE OF EXPERIENCE, ASK WENDY, WOULD YOU MIND HELPING WITH THAT?

WENDY WELT NARRO: SURE.

PRESIDENT NEAL: THANK YOU. ANYTHING ELSE ON THIS?

COMMISSIONER JAMES: THE DECLARATION OF CANDIDACY NEED TO BE TURNED IN 10 DAYS BEFORE THE NEXT MEETING, MAY 1. SO I NEED IT 10 DAYS BEFORE THE NEXT COMMISSION MEETING.

PRESIDENT NEAL: WHEN WILL THEY BE AVAILABLE?

COMMISSIONER JAMES: AVAILABLE RIGHT NOW. ATTACHED TO THE MINUTES AND ALSO THE BYLAWS ARE ALSO ATTACHED.

WENDY WELT NARRO: THANK YOU.

PRESIDENT NEAL: THANK YOU.

ANY OTHER COMMENTS OR QUESTIONS ON THAT?

COMMISSIONER COLLEY: I DO WANT TO MAKE A COMMENT. AS REQUIRED BY THE BROWN ACT, WE DO NEED TO HAVE AN OPEN PROCESS. SO I WANT TO MAKE SURE THAT IN WHATEVER PROCESS WE USE THERE IS NO SECRET BALLOTING OR ANY OTHER –

PRESIDENT NEAL: WE'VE NEVER HAD A SECRET BALLOT HERE, COMMISSIONER. I KNOW THAT'S YOUR PERSPECTIVE ON THIS. THE BALLOTS ARE AVAILABLE FOR THE PUBLIC TO INSPECT.

COMMISSIONER COLLEY: IT WOULD BE APPROPRIATE TO HAVE A FULLY PUBLIC PROCESS.

PRESIDENT NEAL: IT IS FULLY PUBLIC. THE PUBLIC IS HERE, WE HAVE A BALLOT AND WE VOTE.

COMMISSIONER COLLEY: I WILL POINT OUT THAT IT WOULD NOT BE A FULLY PUBLIC PROCESS TO HAVE A WRITTEN BALLOT THAT'S COLLECTED AND TALLIED BY STAFF AND THEN JUST HAVE THE TALLIED RESULTS ANNOUNCED TO THE PUBLIC.

PRESIDENT NEAL: THAT'S PROBABLY A MATTER OF PERSPECTIVE. HOWEVER, I AM GOING TO CHECK WITH COUNTY COUNSEL BECAUSE WE HAVE NOT EVER HAD A PROBLEM OR ANY COMPLAINTS ABOUT ANY OF THE PROCESS BEFORE, SO JUST TO SATISFY YOU, I WILL ASK COUNTY COUNSEL AGAIN, BUT I HAVE ASKED ONCE BEFORE AND I WAS TOLD THERE WAS NOTHING WRONG WITH THAT PROCESS BECAUSE THE BALLOTS ARE HERE. IT'S ALL DONE IN THIS ROOM. ANYONE WHO WANTS TO WALK OVER AND SEE WHAT THEY ARE DOING. THE PROBLEM IN THE PAST HAS BEEN THAT PEOPLE WERE BULLIED BECAUSE OF HOW THEY VOTED. THAT'S THE PROBLEM. EVERYBODY IS ENTITLED TO VOTE AS THEY SEE FIT AND NOT TO BE BULLIED.

COMMISSIONER COLLEY: OBVIOUSLY I DON'T ADVOCATE ANYBODY BULLYING ANYBODY ELSE. I DON'T THINK I'VE SEEN THAT IN ANY VOTE WE'VE DONE PUBLICLY.

PRESIDENT NEAL: I HAVE.

COMMISSIONER COLLEY: AGAIN, NOT BEING HERE AS LONG AS YOU HAVE, IT'S APPROPRIATE FOR US TO PUBLICLY.

PRESIDENT NEAL: IT IS PUBLIC, COMMISSIONER. IS THIS NOT PUBLIC?

COMMISSIONER COLLEY: I NOTE STATE LAW HAS CHANGED AND WE HAVE TO CREATE A RECORD ON VOTE. BROWN ACT AMENDMENT OF RECENT HAS REQUIRED THAT.

EMMA DEJESUS: CAN I ASK A QUESTION OF COMMISSIONER COLLEY?

REGARDING THE BALLOTS, I UNDERSTAND YOUR CONCERN COMMISSIONER, AND I DID RESEARCH ON THAT AS WELL. THERE IS NOTHING IN THE BYLAWS OR IN THE COUNTY ORDINANCE THAT MANDATES A PROCESS FOR CONDUCTING ELECTION OF OFFICERS. IN FACT THOSE PROCEDURES GIVEN TO THE COMMISSION. GIVES THEM THE ABILITY TO DETERMINE WHAT PROCEDURES THE ELECTIONS WILL TAKE, COMING FROM COUNTY COUNSEL. HOWEVER, THERE ARE SOME BROWN ACT REQUIREMENTS THAT APPLY, AND THE MOST CRUCIAL ONE IS IN GOVERNMENT CODE SECTION 54953. PROVISION STATES: (READING) NO LEGISLATIVE BODY SHALL TAKE ACTION BY SECRET BALLOT WHETHER PRELIMINARY OR FINAL, GOVERNMENT CODE 54953.C.1. IN ADDITION, A NEW PROVISION ADDED JUST THIS LAST YEAR STATES -- THIS IS WHAT COMMISSIONER NEAL IS ADDRESSING -- THE LEGISLATIVE BODY OF A LOCAL AGENCY SHALL PUBLICLY REPORT ACTION TAKEN OR THE VOTE OR OF EACH MEMBER -- 54953.C.2.

IF THE COMMISSION WANTS TO HOLD AN ELECTION, IT MAY MAKE USE OF WRITTEN BALLOTS, BUT IMMEDIATELY AFTER THE ELECTION THOSE BALLOTS MUST BE AVAILABLE FOR INSPECTION BY THE PUBLIC - - WHICH WE HAVE DONE IN THE PAST.

>> IF THEY SO WISH TO SEE THEM.

EMMA DEJESUS: THIS IS WHAT WAS ADDED: (READING) THE VOTES FOR EACH COMMISSION OF ANY PARTICULAR OFFICER SHOULD BE LISTED IN THE OFFICIAL MINUTES OF THE MEETING. WHICH WE WILL MAKE SURE TO ADD.

SECONDLY, AT ANY TIME THE COMMISSION VOTES ON ANYTHING, THE SPECIFIC VOTE OF ANY MEMBER PRESENT SHOULD BE PUBLICLY REPORTED IN THE MINUTES FOR THAT MEETING.

HAVE I ADDRESSED YOUR CONCERNS?

COMMISSIONER COLLEY: YES. THAT'S ALL ACCURATE AND CORRECT.

[COMMISSIONER CHANG ARRIVED]

PRESIDENT NEAL: WE NOW HAVE A QUORUM. BUT WE NEED A SEAT.

YES, COME ON UP.

NOW WE CAN GO BACK TO THE APPROVAL OF THE MINUTES.

WENDY WELT NARRO: YES, I WOULD LIKE TO MAKE A MOTION TO APPROVE THE MINUTES FOR MARCH 19TH 2014, WITH THE ADDED CORRECTIONS FROM COMMISSIONER REITNOUER.

CAN YOU RESTATE YOUR CORRECTIONS FOR THE RECORD?

COMMISSIONER REITNOUER: I THINK IT'S JUST A TYPO. PAGE 4 OF OUR MINUTES, FOURTH PARAGRAPH FROM THE TOP BEGINS "DANIEL GARCIA, ADDRESSES THE COMMISSION ON LICENSE TO KILL PEOPLE WITH DISABILITIES AND ON SIDEWALK ISSUES."

WENDY WELT NARRO: OH, NO. THANK YOU.

COMMISSIONER REITNOUER: I DON'T THINK WE WANT TO APPROVE THAT.

PRESIDENT NEAL: MOTION AND A SECOND?

COMMISSIONER JAMES: SECOND.

PRESIDENT NEAL: ANYBODY ELSE? ALL IN FAVOR? OPPOSED? ABSTENTIONS?

WE ARE DONE WITH THE NOMINATING COMMITTEE.

ANYTHING ELSE YOU HAD TO SAY?

ITEM #3, PRESENTATION BY JIM MOHR HEALTH INSURANCE BROKER, AND LaRita BROWN, PATIENT HEALTH ADVOCATE FROM HEALTH ADVOCACY FOR LIFE ORGANIZATION TO FAMILIES, SENIORS, DEPENDENTS, AND INDIVIDUALS REGARDING HEALTHCARE.

LA RITA BROWN: GOOD AFTERNOON. I AM LaRITA Brown AND I WANT TO THANK COMMISSIONER JANET NEAL FOR ALLOWING US TO COME SHARE WHO WE ARE AND WHAT WE DO.

PRESIDENT NEAL: HAVE TO THANK COMMISSIONER TROOST.

LaRITA BROWN: H.A.L.O. STANDS FOR HEALTH ADVOCACY FOR LIFE ORGANIZATION. THREE YEARS AGO THERE WAS AN INCIDENT WITH MY SISTER WHO HAD BREAST CANCER, AND WE STARTED GETTING INVOICES ABOUT ENORMOUS AMOUNTS OF MONEY THAT SHE NEEDED TO PAY. COME TO FIND OUT, AFTER MEETING WITH JIM, WHO WAS REFERRED TO US, WASN'T SUPPOSED TO PAY ANY OF THAT. JIM AND I FORMED A COMPANY BECAUSE WE WANTED TO HELP OTHERS UNDERSTAND AND KNOW EXACTLY WHAT'S GOING ON IN THE HEALTH INDUSTRY, PARTICULARLY WITH HEALTH INSURANCES AND HEALTH PLANS. SO WITH THIS I WILL TURN IT OVER TO JIM THE INSURANCE BROKER.

JIM MOHR: THANK YOU VERY MUCH FOR INVITING US HERE TODAY. DR. BROWN AND I, WE FORMED OUR ORGANIZATION BASICALLY TO EDUCATE PEOPLE ON KNOWING THEIR RIGHTS AND UNDERSTANDING WHAT HAPPENS WHEN THEY GO INTO A SITUATION IN A HOSPITAL, A SKILLED NURSING FACILITY; IF THEY HAVE PROBLEMS WITH THEIR PLANS, WHAT THEIR PLANS' RESPONSIBILITIES ARE, AND MORE IMPORTANTLY, HOW THEY CAN HAVE GOVERNMENT AND STATE AGENCIES HELP THEM.

A LOT OF WHAT WE FOUND OUT REALLY ISN'T PUBLIC KNOWLEDGE EVEN THOUGH IT'S POSTED ON PUBLIC WEBSITES, MANY STATE AGENCIES THAT WOULD COME TO THE AID OF PEOPLE. AND STARTED TO TEACH PEOPLE HOW TO USE THESE AGENCIES TO GET HELP. IT'S NOT NECESSARILY ADDRESSED IN THE PUBLIC. SO PEOPLE GETTING PROBLEMS AND SITUATIONS WHERE THEY DON'T

UNDERSTAND WHAT'S HAPPENING WITH THEIR HEALTH CARE AND DON'T KNOW HOW TO REACT TO IT.

OUR ORGANIZATION BASICALLY STARTED TO TAKE THOSE ISSUES ON.

COUPLE EXAMPLES: CLIENT WHO WENT INTO A HOSPITAL, AND SHE WAS TOLD, BECAUSE THREE DAYS HAD COME, SHE HAD TO LEAVE. THIS IS KIND OF STANDARD PROCEDURE IN ACUTE CARE HOSPITAL. THREE DAYS YOU HAVE TO LEAVE.

TRUTH OF IT IS, YOU DON'T HAVE TO LEAVE. YOU CAN ACTUALLY APPEAL. AND UNTIL YOUR APPEAL IS HEARD YOU CAN STAY. BUT NOT MANY PEOPLE KNEW THIS.

WE STARTED TO WORK ON CASES LIKE THIS WHERE WE HELP PEOPLE. THE REASON WE TOOK HER CASE ON, SHE HAD CARDIO-PULMONARY OBSTRUCTIVE DISORDER. AND SHE WAS ON AN OXYGEN TANK AND THE HOSPITAL HAD SENT HER HOME AND NOT GIVING HER HOME HEALTH CARE BECAUSE SHE WALKED IN.

DECIDED TO TEACH PEOPLE THEIR RIGHTS AND UNDERSTAND HOW TO USE THEIR RIGHTS. IF YOU UNDERSTAND WHAT YOU CAN DO TO HELP YOURSELVES, YOU ARE BETTER ARMED TO GET THINGS DONE.

SO THANK YOU VERY MUCH FOR INVITING US UP HERE.

SHE WANTS ME TO TALK A LITTLE ABOUT COVER CALIFORNIA. WE HELP PEOPLE ENROLL AND, MORE IMPORTANTLY, WE GET BEHIND THE SCENES. I WAS A JOURNALIST BEFORE FOR 20 YEARS, AN INVESTIGATIVE REPORTER, AND TELLING YOU I HAVE SEEN THE JOURNALISM ON BOTH SIDES OF THE AISLE ON THIS, AND NONE HAS BEEN – WHAT WE SEE BEHIND THE SCENES, IN TERMS OF WHAT HAPPENS AFTER PEOPLE ACTUALLY GET THROUGH THE ENROLLMENT PROCESS IS A LITTLE DISTURBING.

I DON'T KNOW HOW MANY OF YOU UP HERE ARE AWARE THE TERM 'ENROLLMENT' ON THE STATE SIDE DOESN'T NECESSARILY MEAN YOU HAVE A PLAN OR YOU HAVE INSURANCE.

EXAMPLE: WHEN SOMEBODY ENROLLS A FAMILY, YOU MAKES \$40,000 A YEAR AND A FAMILY OF FOUR. PEOPLE DON'T KNOW THAT YOUR FAMILY WILL BE SPLIT. YOUR WIFE AND YOU CAN CHOOSE A PLAN OF YOUR CHOICE AND KIDS GO INTO MEDI-CAL.

WHAT HAPPENS AFTER THAT? IN OUR INDIVIDUAL AND ALSO IN THE HEALTH I'VE DONE WITH OTHERS, WHILE A FAMILY, MOM AND DAD MAY GET THEIR INSURANCE BECAUSE THEY MAKE THEIR PAYMENT, KIDS ARE OFTEN WAITING FOR THEIR CARE.

I HAVE HAD CLIENTS START ENROLLMENT PROCESS DECEMBER 6TH, 7TH, CHILDREN STILL DON'T HAVE COVERAGE; MEDI-CAL DOESN'T SEE THEM IN THE SYSTEM. EVEN THOUGH ENROLLED DOESN'T NECESSARILY MEAN YOU ARE COVERED.

PART OF WHAT WE DO WITH H.A.L.O. IS TRYING TO GET PEOPLE COVERED, TRYING TO RESOLVE THE ISSUE, BECAUSE THAT'S A BIG ISSUE. MEDI-CAL WILL TAKE EFFECT FOR A LOT OF PEOPLE, BUT WHEN THEY ENROLL DOESN'T NECESSARILY MEAN ONCE THEY ARE DONE THEY HAVE COVERAGE. THERE IS NO TIME LIMIT ON IT NOW. WE ENCOURAGE THE STATE TO PUT A TIME LIMIT. STACKS GET PUT ON LOCAL COUNTY FACILITY DESKS, AND PEOPLE WAIT AND THEY WAIT AND WAIT. SOMETIMES WAITING UNDER 2- OR 3,000 STACKS OF PAPERWORK.

WE ALSO DO A LOT OF HELP WITH PEOPLE WITH DISABILITIES BECAUSE PART OF UNDERSTANDING THE AFFORDABLE CARE ACT IS ALSO UNDERSTANDING WHAT WILL BE TAKEN AWAY. PRE-EXISTING CONDITIONS REMOVED, THAT'S GREAT. PEOPLE CAN ENROLL WITHOUT UNDERWRITING.

WHAT IS BEING TAKEN AWAY: MOST PEOPLE DON'T UNDERSTAND WHEN YOU ENROLL IN A NEW PLAN AS OF TODAY, IF YOU ARE NOT IN A GROUP OR A GRANDFATHERED PLAN, YOUR DURABLE MEDICAL EQUIPMENT IS DOWN TO BASE. COMPREHENSIVE IS TAKEN AWAY, YOU NEED TANKS, CERTAIN TYPE OF WALKERS, WHEELCHAIRS. OUR PUSH IS TO MAKE INSURANCE COVER IT, HELP PEOPLE GET WHAT THEY CAN'T GET WHEN THEY HAVE HAD IT BEFORE. IT'S NOT PUBLICIZED. WE FIND THIS OUT AS WE GO TO MEETINGS AND TALK TO PEOPLE.

THAT'S A LITTLE BIT ABOUT WHAT WE DO. THANK YOU VERY MUCH FOR THE TIME.

LaRITA BROWN: ALSO WE ARE A COMPANY OF RESOURCES. PARTNERS WITH OPA, OFFICE OF PATIENT ADVOCACY, OUT OF SACRAMENTO. AND WE HAVE TONS OF RESOURCE INFORMATION IN ALL LANGUAGES. JUST BROUGHT A FEW SAMPLES OF WHAT WE HAVE. I WILL LEAVE A PACKET WITH COMMISSIONER NEAL TO LET YOU KNOW SOME OF THE THINGS WE TALK ABOUT AND HAVE AVAILABLE AT OUR WORKSHOP AND SEMINARS.

COMPARE HEALTH PLAN COSTS, NO-COST PREVENTIVE CARE SERVICES, HOW TO BETTER USE YOUR HEALTH PLAN, BREAKDOWN FOR SSI AND MEDI-CAL AS WELL AS MEDICARE. LONG TERM RULES REGARDING TRANSFER AND (INAUDIBLE) AND SO ON.

ALSO RATINGS ON CONVALESCENT FACILITIES, LOOKING FOR SAFER CONDITIONS AND NEGLECT.

I HAD THE OPPORTUNITY TO SEE SOMEONE THROUGH – THAT WAS RECEIVING TRANSPORTATION FROM, I THINK IT WAS ACCESS TRANSIT. WE LOOK INTO THESE SITUATIONS. THE EQUIPMENT WAS VERY, VERY BAD, AS WELL AS THE MAINTENANCE, AND WE FOLLOW UP ON THOSE KINDS OF ISSUES.

ONE OF OUR RESOURCE BOOKLETS HAS – WHICH IS EXCELLENT – HAS NUMBERS THAT YOU CAN REACH AS FAR AS ATTORNEYS. WE HAVE AN ATTORNEY TEAM THAT WILL HELP YOU WITH APPEALS OR WE

TEACH YOU HOW TO PREPARE FOR GRIEVANCE AND SO ON. SO TAKE YOU ACTUALLY THROUGH ALL OF THOSE PROCESSES.

BUT I JUST WANT TO SHOW YOU – HERE'S ANOTHER ONE. HEALTHCARE. WE EARNED IT, USE IT, LEARN YOUR RIGHTS. AND ON THE BACK HAS SEVERAL PHONE NUMBERS

>> PASS THAT AROUND?

LaRITA BROWN: ALSO WE DO WORKSHOPS ON STRESS REDUCTION THAT WILL HELP – THIS IS THE ONE I WANT TO SHOW YOU. HAPPENS TO BE IN SPANISH. HERE.

THIS IS THE ONE THAT IS SO IMPORTANT. CALLED “HMO GUIDE.” THIS ONE HAPPENS TO BE FOR SENIORS, BUT IN THE BACK RESOURCES ARE FOR EVERYONE.

DEAF COUNSELING ADVOCACY, DEPARTMENT OF HEALTHCARE CENTERS, CLINICAL TRIALS. ALL OF THIS INFORMATION IS VITAL. IT'S GOOD FOR FAMILIES. WHEN YOU ARE IN NEED OF ASSISTANCE, GO RIGHT TO THIS BOOKLET. CALIFORNIA HEALTH ADVOCATES, ALL OF THAT. IF YOU NEED ANY ADDITIONAL INFORMATION WE HAVE IT AND CAN GET IT TO YOU. BUT THE MAIN THING IS, AS JIM MENTIONED, KNOW YOUR RIGHTS. PEOPLE NEED TO KNOW WHAT THEIR RIGHTS ARE AND WHAT THEY CAN DO ABOUT IT, AND THIS IS WHY WE ARE HERE TO HELP.

PRESIDENT NEAL: THANK YOU. I WOULD LIKE FOR SOME OF THE INFORMATION TO BE ON OUR INFORMATION TABLE WE HAVE HERE EVERY MONTH WHEN PEOPLE COME, AND THEY CAN JUST PICK IT UP AND UTILIZE IT.

DO YOU HELP WITH WHAT THEY ARE CALLING THE “DONUT HOLE?”

JIM MOHR: YES, VERY MUCH SO.

PRESIDENT NEAL: WOULD YOU EXPLAIN THAT?

JIM MOHR: SO THE DONUT HOLE IS FOR PEOPLE THAT ARE 65 AND ABOVE. IN 2003, PRESIDENT BUSH SIGNED THE MEDICARE MODERNIZATION ACT AND TOOK DRUG – PART OF THE AGREEMENT WAS TO OPEN UP THE DOOR OF COMPETITION BUT ALSO CREATED A CEILING FOR WHAT INSURANCE COMPANY HAS TO COVER FOR PEOPLE FOR PRESCRIPTION DRUGS. THE WAY THE CEILING WAS CREATED ORIGINALLY WAS THAT THERE WAS ALWAYS A CEILING AND THAT WAS THE MAXIMUM AMOUNT THAT AN INSURANCE COMPANY WOULD PAY – IF YOU WERE PAYING \$30, \$40 A MONTH AS A CO-PAY AND TRUE COST WAS \$300, INSURANCE COMPANY WOULD COVER THE TRUE COST. EVERY MONTH YOU WOULD GET A STATEMENT: WHAT YOU PAID FOR YOUR DRUGS, WHAT THEY PAID. ORIGINALLY THE FIGURE WAS ABOUT WHEN YOU REACH THE CEILING YOU FALL INTO THE DONUT HOLE. ORIGINALLY WHEN YOU FELL INTO THAT HOLE YOU HAD TO PAY FOR THE WHOLE –

YOU ARE NOW PAYING \$150. THAT APPLIES TO ANOTHER CEILING CALLED “CATASTROPHIC.” 2,850 IS THE FIRST CEILING, AND THE

SECOND IS 4,550. YOU REACH THAT YOU HAVE TO PAY EITHER 5% OF THE . OF MEDICATION OR THE GREATER. 2.66 GENERIC AND 5.(INAUDIBLE).

PRESIDENT NEAL: WAY TOO COMPLICATED FOR THE AVERAGE PERSON TO FIGURE OUT WHAT IT IS THEY ARE SUPPOSED TO DO. AND I THINK IT'S UNFORTUNATE THAT SENIOR CITIZENS WITH DISABILITIES ARE PUT INTO THIS POSITION WHERE THEY ARE SUPPOSED TO FIGURE THIS OUT. IT'S NO ONE'S JOB TO HELP WITH THIS. I KNOW I HAVE HAD TO GO WITHOUT MEDS, AND IT'S – THE ALTERNATIVES ARE FENTANYL AND MORPHINE.

JIM MOHR: IT WILL GET WORSE BEFORE IT GETS BETTER. YOU REALLY NEED HELP GETTING YOUR MEDICATION. THE MEDICARE WEBSITE, THERE IS A GREAT TOOL, "FIND HEALTH AND DRUG PLANS."

WE HELP PEOPLE WITH THIS ALL THE TIME. TAKE THEIR MEDICATIONS, PUT THROUGH THE GOVERNMENT DATABASE AND ANALYZES THEIR ANNUAL COST AND SHOWS WHEN THEY WILL HIT THE DONUT HOLE. SHOW YOU WHAT YOUR COSTS WILL BE AND WHAT DRUG PLANS ARE AVAILABLE.

UNDERNEATH ALL OF THIS, THE LAWS ARE CHANGING. HERE'S ONE THAT'S A LITTLE DISTURBING. SAY YOU ARE IN (NOT CLEAR) AND TAKING A GENERIC MEDICATION, FOR SKIN CANCER, AND YOU WERE PAYING GENERIC PRICES FOR 10 OR \$15 DOLLARS. BOUGHT A DRUG PLAN AND ONLY HAD THAT CREAM IN THAT CATEGORY. THEY CAN CHARGE YOU THE NON-PREFERRED DRUG PRICE OF \$95. WE COME IN AND ANALYZE THIS SO YOU WON'T FALL INTO TRAPS. YES, WE DO HELP WITH THE DONUT HOLE.

PRESIDENT NEAL: YOU HAVE SOMETHING TELLS HOW WE CAN GET IN TOUCH WITH YOU, SO WE CAN SEND PEOPLE, OR SOME OF US WANT TO GO AND TAKE ADVANTAGE OF THIS?

JIM MOHR: YES. AND WE HAVE CARDS AS WELL.

PRESIDENT NEAL: I WOULD LIKE A CARD.

ANYBODY ELSE HAVE QUESTIONS? QUESTIONS?

COMMISSIONER COLLEY: IS THIS A FEE-FOR-SERVICE? TRYING TO FIGURE OUT YOUR FUNDING MODEL. YOU ARE NOT A 501©(3) OBVIOUSLY. IF YOU CAN TRY TO EXPLAIN THAT TO ME.

JIM MOHR: WE DO TWO THINGS. FIRST, IF IT'S INVOLVING AN INSURANCE PRODUCT, WE DON'T CHARGE. I AM AN INSURANCE BROKER. IT WOULD BE ILLEGAL FOR ME TO CHARGE YOU FOR A SERVICE; ILLEGAL FOR ME TO HELP A CLIENT GET THINGS RESOLVED. WE DO CHARGE FOR OUR SEMINARS, \$10
[TECHNICAL GLITCH]

I HAD A LADY THAT NEEDED A BED. HAD BACK SURGERY. INSURANCE COMPANY TELLING HER "YOU CAN'T HAVE THE BED BECAUSE MEDICARE DOESN'T ALLOW THE BED."

SO WE TEAMED UP WITH THE DOCTOR, WORKED WITH THE DOCTOR, WROTE THE LETTER AND ULTIMATELY SHE GOT A BED. NOT A CLIENT,

JUST A PERSON WHO CALLED ME ON THE PHONE AND SAID "HELP ME." MORE THAN HAPPY TO DO SO. THAT DOES TAKE TIME, CHARGE A FEE FOR THAT.

COMMISSIONER COLLEY: SO YOU WOULD BE A MIDDLE GROUND BETWEEN A LEGAL REPRESENTATION; RATHER THAN HIRING AN ARISTA LAWYER, I CAN PERHAPS COME TO YOU AND YOU WOULD ASSIST WITH AN APPEAL OR –

JIM MOHR: RIGHT. BY THE WAY, GOOD LUCK FINDING A LOT OF LAWYERS THAT DO THE WORK WE DO. I TRY. THERE IS A NON-PROFIT ORGANIZATION IN LA CALLED (NOT CLEAR) IF YOU CAN GO IN THEIR OFFICES IF THEY ARE OPEN.

WEBSITE THAT GIVES YOU A LOT OF INFORMATION, THEY ARE NOT NECESSARILY THERE. THERE ARE GOOD LAWYERS OUT THERE. A LOT OF THEM, LOOKING AT RISK VERSUS TIME.

COMMISSIONER COLLEY: THERE IS NO PAYDAY IN THIS.

JIM MOHR: RIGHT. OUR ACTUAL HEART IS IN THIS. THE WAY WE CAME ABOUT IT IS WATCHING PEOPLE HAVE ISSUES THAT PRETTY MUCH TORE AT OUR HEARTSTRINGS. THIS ISN'T RIGHT FOR ANYBODY TO HAVE TO DO. WHEN YOU ARE REALLY SICK, NOT HAVING TO STRESS CAN FIGHT FOR EVERYTHING.

PRESIDENT NEAL: COMMISSIONER?

COMMISSIONER TERAN: YOU , WORKSHOPS. DO YOU CHARGE FOR THOSE WORKSHOPS AND WHERE ARE THEY?

JIM MOHR: YES. WE DO CHARGE FOR THOSE. WE ACTUALLY ATTACHED IT TO – WE ARE HAVING ONE COMING UP PROBABLY IN THE NEXT MONTH. WE PUT OUT THE NOTICE. BUT TRADITIONALLY CHARGES \$10, NOT A LOT OF MONEY. BASIC WORKSHOPS ARE \$10.

[TECHNICAL GLITCH]

LaRITA BROWN: WHEREVER ANYONE CHOOSES TO CONNECT WITH US.

PRESIDENT NEAL: I HAVE A PUBLIC COMMENT CARD FOR GENEVIEVE.

>> GENEVIEVE CLAVREUL: I APPRECIATE YOU PRESENTING THE ISSUE. I FIGURE MYSELF VERY SOPHISTICATED. USUALLY EVERY YEAR I USED TO GO INTO THE DONUT HOLE ON APRIL 1. THIS YEAR, JANUARY 1, I WAS. THE REASON I AM ALIVE TODAY IS BECAUSE MY DOCTOR IS REALLY NICE AND GAVE ME FREE SAMPLES OF INSULIN. MY INSULIN IS \$4,000 A MONTH. MY OTHER ... MY REALLY, REALLY COMPLEX. THE WAY YOU EXPLAIN IT IS – I THINK I SPEND ENOUGH MONEY TO GO INTO A (INAUDIBLE). IT'S VERY, VERY COMPLICATED. I DON'T KNOW IF YOU ARE AWARE OF THAT, BUT I WAS NOT. MANY OF THE INSURANCES AND I DON'T KNOW HOW MUCH (NOT CLEAR). FLUCTUATE DEPENDING ON THE STOCK MARKET.

JIM MOHR: YES.

>> GENEVIEVE CLAVREUL: AND BECAUSE NEXT YEAR, ALSO THE NEW INSULIN, GO OUT OF PATENT NEXT YEAR, (NOT CLEAR) SO WHAT CAN YOU DO TO TRY TO BYPASS THAT?

AND THE OTHER THING, YOU WERE TALKING ABOUT THE DURABLE MEDICAL EQUIPMENT. I THINK THE ISSUE IS TO SUPPLY A LOT OF PEOPLE. THANK YOU FOR BRINGING THAT INFORMATION.

ANOTHER COMMENT. ABOUT TWO, THREE DAYS AGO, ABOUT THE COST, PHYSICIANS MAKING MONEY, SOME OF THEM MILLIONS OF DOLLARS, TELL ME WHAT WE CAN DO ABOUT THAT. AND WHEN YOU (NOT CLEAR) AND YOU SEE \$10,000 FOR A SCAN, AND IN THE (NOT CLEAR) COSTS \$200. I THINK WE HAVE TO PUT SOME STOPPING TO IT. DO YOU KNOW ANYTHING ABOUT THAT, ABOUT REPORTING HOSPITALS?

JIM MOHR: YES.

TO TALK ABOUT THE DIABETES ISSUE WITH MEDICATION. THIS IS DISTURBING, BECAUSE WHAT WE ARE SEEING RIGHT NOW IS THAT IN MEDICARE PRESCRIPTION DRUG WORLD, IF YOU HAD A PRESCRIPTION DRUG PLAN THEN YOU TAKE YOUR MEDICATION, IF THEY ARE CHARGING WHAT THEY ARE CHARGE YOU, THEY WILL PUT YOU IN THE DONUT HOLE. THERE ARE PLANS OUT THERE THAT ARE AVAILABLE, CALLED "SPECIAL NEEDS PLANS."

>> GENEVIEVE CLAVREUL: JUST HEARD ABOUT IT YESTERDAY. MY DOCTOR, TO ACCESS IT OR NAME OF IT.

JIM MOHR: FOR PEOPLE WITH CHRONIC ILLNESSES. GIVE YOU THE NAME OF A COMPANY. HEALTH NET HAS A PLAN CALLED "JADE." IT'S A SPECIAL NEEDS PLAN, AND THEY WILL PAY FOR YOUR DIABETES MEDICATION, SO ZERO COST TO YOU. THEY CALL IT A TIER 6 MEDICATION. TIER 6 SPECIALIZED MEDICATION. AND WILL PAY FOR ANY OTHER FORMULARY MEDICATION. IF YOU TAKE THOSE MEDICATIONS YOU PAY ZERO.

>> GENEVIEVE CLAVREUL: MINE IS JUST 4,000 A MONTH.

JIM MOHR: DOWNSIDE TO A SPECIAL NEEDS PLAN IS THAT YOU SHOULD MAKE SURE THAT YOUR DOCTORS ARE IN THE PLAN, AND YOU SHOULD MAKE SURE THAT YOUR HOSPITALS, YOUR CARE IS IN THE PLAN. IN LOS ANGELES COUNTY ALL OF THE PLANS THAT ARE SPECIAL NEEDS PLANS ARE HMOS. SO YOU HAVE TO WEIGH COST VERSUS CARE. IT'S TOUGH.

THE OTHER THING YOU CAN DO IS WE HAVE THE STATE PHARMACEUTICAL ASSOCIATION. THEY CAN HELP LOWER SOME OF THE PRICES OF YOUR MEDICATIONS, CAN CONTACT THE PHARMACY DIRECTLY, CAN WORK WITH YOU TO LOWER THE COSTS. STATE PHARMACEUTICAL ASSOCIATION.

>> GENVIEVE CLAVREUL: THIS ONE IS STATE?

JIM MOHR: BASICALLY THEY COME TOGETHER TO TRY TO NEGOTIATE ON YOUR BEHALF OR GETTING YOU THE MEDICATION AND MAYBE GETTING IT AT LOW COST OR NO COST. ESPECIALLY IF YOU

ARE SPENDING THE TREMENDOUS AMOUNT OF MONEY YOU ARE SPENDING. IT'S AN UNFORTUNATE SITUATION. STATE PHARMACEUTICAL ASSOCIATION.

PRESIDENT NEAL: I THINK THAT MEDICARE IS SOMEHOW A PARTICIPANT IN THIS BECAUSE I KNOW MEDICARE SWITCHED MY PART D, AND WHO THEY ASSIGNED IT TO DOESN'T COVER ALL MY MEDICATION. THEY TOLD ME IT DID BUT IT DOESN'T. I KNOW YOU DON'T WRITE THE RULES OR ANYTHING. I DON'T SEE HOW THEY CAN DO THAT?

JIM MOHR: WHAT MEDICARE WILL DO IS ASSIGN YOU A PRESCRIPTION DRUG PLAN -- OR YOU MEDICARE, MEDI-CAL? THAT'S WHY.

PRESIDENT NEAL: ONLY PART B.

JIM MOHR: SO EVEN IF YOU HAVE PART A OR PART B THEY WILL GIVE YOU A PRESCRIPTION DRUG PLAN. YOU HAVE THE RIGHT TO PICK YOUR OWN. YOU KNOW THAT?

PRESIDENT NEAL: YES. TRUST ME, I HAVE BEEN THROUGH THIS. AND IT'S JUST -- FOUR MONTHS WITHOUT THE MEDS.

JIM MOHR: WHAT WE NEED TO DO IS SIT DOWN AND TALK, AND I PROBABLY CAN HELP YOU.

PRESIDENT NEAL: I KNOW I HAVE ONE MORE PERSON WHO WANTS TO SPEAK BUT HAS TO DO A SPEAKER CARD.

LaRITA BROWN: THANK YOU SO MUCH FOR INVITING US. AND WE WILL SUPPLY YOU AS MUCH INFORMATION.

PRESIDENT NEAL: ONE MORE QUESTION. SHE'S JUST GOT TO FOLLOW THE RULES, GOT TO FILL OUT A CARD.

EMMA DEJESUS: THE CONTACT INFORMATION IS INCLUDED ON YOUR AGENDA AS PART OF ONE OF YOUR ATTACHMENTS.

PRESIDENT NEAL: GO AHEAD. I KNOW YOU CAN MULTITASK, LINDA, TALK AND WRITE.

LINDA BLOCK: LAST SUMMER I WENT TO A WORKSHOP THAT THIS LAWYER PUT ON, NEAR MY AREA, THAT SAID SIMILAR STUFF THAT BOTH OF YOU ARE SAYING, PLUS EXTRA STUFF. ONE THING SHE DID SAY, HOSPITALS ARE GOING -- LIKE OVERSTAY THE HOSPITAL -- BUT SOME STUFF SHE ADDED THAT YOU DIDN'T SAY. SHE SAID THAT AARP AND KAISER WERE BEHIND PASSING OBAMACARE, AND SHE SAID BECAUSE OF KICKBACKS. I FORGOT THE CERTAIN AMOUNT OF MONEY, BUT THEY MADE A LOT OF MONEY FROM THAT.

AND SHE BROUGHT UP WHAT JANET SAID ABOUT MEDICATION. SHE SAID IT'S LIKE WHEN WE GET PUT ON THESE NEW PLANS THERE WON'T BE SOME OF THE SAME MEDICATION ANYMORE. WE WILL BE STUCK WITH NOT HAVING SOME OF OUR MEDICATION, AND THIS IS WHAT THIS LAWYER SAID. SAID WHAT YOU JUST SAID.

PRESIDENT NEAL: THAT IT?

>> LINDA BLOCK: SHE SAID SIMILAR STUFF THAT YOU SAID. AND ALSO -- I DIDN'T PUT IT ON THERE -- BUT THERE IS A WAY TO GET OUT

OF THIS IF ONE OF YOUR DOCTORS DOESN'T HAVE THE SAME HEALTHCARE PLAN. LIKE IF ALL OF YOUR DOCTORS HAVE ANY OF THE HEALTHCARE PLANS ON THERE, YOU ARE STUCK ALREADY. BUT IF ONE DOCTOR IS NOT ON THERE, YOU CAN STAY ON YOUR PLAN, ON THE FULL PLAN.

JIM MOHR: YOU TAKING ABOUT OVER 65 OR UNDER 65?

>> JUST READ THIS ON CENTER OF HEALTHCARE RIDES FOR PEOPLE ON MEDI-MEDI. I WANT TO STAY ON PPO. MY DOCTOR DOESN'T TAKE MEDICARE ANYMORE. I WILL APPEAL.

PRESIDENT NEAL: ONE OF MY HOBBIES IS FOCUSED SERVICES HERE WITH MEDI-CAL. I WANT TO KNOW HOW I CAN UTILIZE THAT PROCESS. THE ALTERNATIVE THEY ARE GIVING ME IS FENTANYL AND MORPHINE.

I DON'T WANT TO TAKE UP A BUNCH OF TIME BECAUSE THIS IS A PERSONAL ISSUE. I KNOW I'M NOT THE ONLY PERSON WHO FALLS INTO THIS CATEGORY. IF YOU CAN HELP ME WE CAN HELP A LOT OF PEOPLE. I KNOW I AM NOT THE ONLY ONE.

JIM MOHR: IF YOU HAVE MEDI-CAL OR MEDI-CAL OR AN INSURANCE POLICY. IF YOUR MEDICATION IS NOT ON THE FORMULARY, YOU CAN HAVE THE DOCTOR WRITE AN "EXCEPTIONS TO THE FORMULARY LETTER." I WOULD SAY THAT DOCTORS DON'T NECESSARILY WRITE THE BEST LETTERS. YOU NEED THEM TO SIGN THE DOCUMENT. IF YOU SIGN THE DOCUMENT AND PUT AN ADDENDUM EXPLAINING WHY YOU NEED THE MEDICATION, I'VE SEEN ABOUT 70% OF THE TIME YOU WIN. IT'S CALLED "AN EXCEPTION TO THE FORMULARY."

PRESIDENT NEAL: DOESN'T A.D.A. COME UNDER THERE? ANYBODY MADE AN A.D.A. COMPLAINT ABOUT ISSUES WITH THE MEDS?

JIM MOHR: YOU WOULD THINK SO. BUT I HAVEN'T SEEN A.D.A. COME IN AS WELL. IF YOU WANT TO GET YOUR HEALTHCARE IMPROVED WE NEED AS MUCH HELP AS POSSIBLE.

PRESIDENT NEAL: ANY OTHER FINAL COMMENTS?

THANK YOU SO MUCH. [APPLAUSE].

MOVING ON.

ITEM #4. THAT'S MY REPORT. AT BEGINNING OF MY REPORT I WANT TO DO TWO THINGS. ONE IS WE HAD A HOLIDAY IN BETWEEN OUR LAST MEETING AND TODAY, SO I WOULD LIKE FOR AUDRA TO STAND UP SO WE CAN ALL SAY "HAPPY BIRTHDAY AUDRA," AND I BROUGHT COOKIES.

(EVERYONE SINGING) HAPPY BIRTHDAY TO YOU, HAPPY BIRTHDAY TO YOU, HAPPY BIRTHDAY DEAR AUDRA, HAPPY BIRTHDAY TO YOU.

COMMISSIONER TERAN: (SINGING) HOW OLD ARE YOU?

WENDY WELT NARRO: (SINGING) AND MANY MORE.

PRESIDENT NEAL: NEXT THING I WOULD LIKE TO DO IS I WOULD LIKE TO INTRODUCE MISS THERESA DE VERA, MISS WHEELCHAIR

CALIFORNIA, A LOCAL LADY FROM AND ALSO THE NEW PRESIDENT OF THE LOS ANGELES CITY COMMISSION ON DISABILITIES. [APPLAUSE].

WENDY WELT NARRO: CONGRATULATIONS. THAT'S AWESOME.

PRESIDENT NEAL: I HOPE YOU WILL BE COMING OVER ON A REGULAR BASIS AND VISIT WITH US, AND YOU ARE GOING TO HAVE TO SAY SOMETHING TO US.

COMMISSIONER TERAN: SING A SONG.

PRESIDENT NEAL: YOU CAN SAY ANYTHING YOU LIKE. YOU CAN INVITE ALL OF US OVER.

>> THERESA DeVERA: I AM NOT A PUBLIC SPEAKER. MY NAME IS THERESA DeVERA, INTERIM PRESIDENT OF LA CITY COMMISSION ON DISABILITIES.

PRESIDENT NEAL: SHE'S BEING MODEST. I FIGURE WHEN THE MAYOR SAYS HE WANTS YOU TO BE PRESIDENT OF THE COMMISSION, THAT'S THE BIG DEAL, THERESA. [APPLAUSE].

>> THERESA DE VERA: THANK YOU. PRESIDENT NEAL: LOOKING FORWARD TO YOU COMING OVER AND WORKING WITH US.

I WAS AT THE LAST COMMISSION MEETING WHERE IT WAS BROUGHT UP YOU WERE GOING TO BE THE PRESIDENT OF THE COMMISSION, AND REALLY HAPPY HOW I WAS RECEIVED OVER THERE.

WENDY WELT NARRO: WHEN IS YOUR MEETING?

>> THERESA DeVERA: FIRST WEDNESDAY OF EVERY MONTH. ONE OF MY MAIN OBJECTIVES WAS TO HAVE A COLLABORATIVE, CITY AND COUNTY COMMISSIONS TO WORK TOGETHER.

PRESIDENT NEAL: THANK YOU. AND CONGRATULATIONS.

I WOULD LIKE TO REMIND EVERYBODY THAT THIS IS THE LOS ANGELES COUNTY COMMISSION ON DISABILITIES, AND THIS IS WHERE PEOPLE WITH DISABILITIES SHOULD FEEL COMFORTABLE COMING AND SHARING INFORMATION.

I HAVE HAD AN EARFUL FROM DIFFERENT PEOPLE THAT FEEL THAT THEY HAVE BEEN DISRESPECTED AT SOME OF THESE MEETINGS. SO I AM ASKING EVERYBODY TO CHECK OUT YOUR FILTER AS FAR AS WHAT YOU SAY AND MAKE SURE YOU ARE NOT INSULTING ANYONE.

AND I AM GOING TO TALK ABOUT MY DISABILITY FOR A SECOND BECAUSE IT'S KIND OF WHAT PUT ME ON IT. LAST MONTH COMMISSIONER TERAN SELF-IDENTIFIED AS SOMEBODY WITH FIBROMYALGIA AND I HAVE IT TOO. I DIDN'T APPRECIATE THE REACTION.

LAST THURSDAY, ON KATIE COURIC SHOW, PEOPLE WERE CALLING ME BECAUSE THEY SAW SOMETHING ON WITH THESE (INDICATING). I AM SURE EVERYBODY THINKS IT'S FANCY JEWELRY. IT'S A SPLINT SPECIFICALLY DESIGNED FOR EHLERS-DANLOS SYNDROME. ONLY 1.5 MILLION PEOPLE IN THE WORLD HAVE IT. THE PEOPLE THAT WERE ON THE KATIE COURIC SHOW WAS A FAMILY. THEY HAVE A SMALL CHILD THAT WAS NOT DIAGNOSED WITH THE EHLERS-DANLOS SYNDROME. IF THE CHILD IS ON THE PORCH, AND STARTS TO

FALL AND YOU GRAB THEM, MAYBE WILL HAVE A BRUISE OR A FRACTURE. KID COMES TO SCHOOL, SAYS, "MOMMY DID THIS." DAD WENT TO JAIL, MOM WENT TO JAIL. FINALLY THE CHILD WAS DIAGNOSED WITH EHLERS-DANLOS SYNDROME.

THERE IS A CHILD WITH A FATHER IN STATE PRISON, SAID THEY ABUSED HIS WIFE AND CHILDREN. HE DID NOT. THEY HAVE EHLERS-DANLOS SYNDROME. I TAKE THE TIME TO TRY AND LISTEN TO WHAT ALL OF YOU HAVE TO SAY, AND I EMPATHIZE WITH ALL OF YOU THAT HAVE A DISABILITY.

I MENTIONED A MINUTE AGO I AM HAVING TROUBLE WITH MY MEDICATION. I HAVE A FRIEND USED TO BE A REGULAR ON STAR TREK: THE NEXT GENERATION, A FEATURED ROLE, AND SUDDENLY BECAME VERY SYMPTOMATIC. ALSO ON THE TV SHOW CALLED INTERVENTION, GENERALLY ABOUT DRUG ADDICTS. THE PRODUCERS OF THE SHOW DECIDED TO IGNORE THE EHLERS-DANLOS SYNDROME, DECIDED TO DO AN INTERVENTION. SHE GOT SPOOKED.

AND HER OLDER BROTHER THINKS SHE'S FAKING. HE CHASED HER THROUGH THE HOTEL, THROUGH THE PARKING LOT AND TACKLED HER FACEDOWN ON ASPHALT. KEEPING IN MIND WHAT I'VE ALREADY SAID ABOUT THE DISEASE AND WHAT IT DOES AND WHAT THAT CAN DO TO YOU, AND THEY LOCKED HER UP IN A MENTAL INSTITUTION.

I AM NOT GOING THERE. I AM GOING TO FIGHT FOR MY MEDICINE, FIGHT FOR ANYBODY ELSE WITH A DISABILITY. AND ANYBODY THAT WANTS TO BE DISRESPECTFUL TO SOMEBODY WITH A DISABILITY, SEE ME. THANK YOU. [APPLAUSE].

MOVING ON TO ITEM #5. THE TREASURER'S REPORT.

WENDY WELT NARRO: I WOULD READ IT ONCE I GET IT. JUST GO THROUGH AND READ EACH ITEM?

THE DISABILITY TRUST FUND BALANCE AS OF 3/1/14: INCOME FROM JULY 2013-FEBRUARY 2014. WE HAVE INCOME FROM THE 2013 ACCESS AWARDS LUNCHEON, \$15,412. INTEREST ON CD ACCOUNT, JULY '13-JANUARY '14, \$105.23. TOTAL INCOME, \$15,517.23. PROJECTED BALANCE IS \$2,760.57.

QUESTIONS OR COMMENTS?

PRESIDENT NEAL: MOVING ON. EXECUTIVE COMMITTEE REPORT. WE MADE IT TO ORDINANCE AND QUORUM OF THE COMMISSION. WE HAD A LENGTHY DISCUSSION, SOME OF IT I WILL SAY. CUT TO THE CHASE HERE. WE ARE STILL DISCUSSING WHAT EXACTLY WE WANT TO DO ABOUT THE QUORUM. IT SEEMS THAT FOR THE LAST COUPLE – FEW MONTHS WE HAVEN'T HAD A PROBLEM GETTING A QUORUM, WHICH I THINK IS GOOD.

WE'VE DISCUSSED SEVERAL THINGS. I THINK IT WOULD BE PREMATURE FOR ME TO GO INTO THIS TOO FAR UNTIL WE GO BACK TO EXECUTIVE COMMITTEE AND FLESH IT OUT, AND I WILL HAVE A VERY THOROUGH REPORT NEXT MONTH ON SOME OF THE OPTIONS. I WOULD SAY ONE OF THEM IS TO HAVE ALTERNATES. SO WHEN YOU

ARE OUT SICK OR WHAT HAVE YOU, THEN SOMEBODY FROM YOUR DISTRICT COULD SIT IN AND BE AN ALTERNATE. STILL UP IN THE AIR. NOTHING IS DECIDED. IF YOU HAVE COMMENTS OR INPUT, THEY ARE WELCOME.

WENDY WELT NARRO: I JUST WANTED TO MAKE A COMMENT THAT THE REASON WE WERE THINKING OF MAYBE DOING ALTERNATES IS BECAUSE IT WAS BROUGHT TO OUR ATTENTION THAT SOMEBODY WANTED TO DO A MEETING FROM HOME AND BE ON THE TELEPHONE WITH US. AND I WAS HIGHLY AGAINST THAT BECAUSE IT'S ALREADY CHALLENGING FOR THE CHAIR TO DEAL WITH US AS COMMISSIONERS AND THE PUBLIC AND THE SPEAKER. AND HAVE COMMISSIONERS ON THE PHONE, I FELT THAT WAS NOT GOING TO WORK. SO I WANTED TO PUT THAT OUT THERE.

PRESIDENT NEAL: AND IT WASN'T REQUESTED AS A REASONABLE ACCOMMODATION.

>> GENEVIEVE CLAVREUL: ALSO WILL MAKE IT VERY COMPLICATED WITH THE BROWN ACT BECAUSE YOU WOULD HAVE TO POST THAT ADDRESS WHERE THAT PERSON IS, IN VIEW OF THE PUBLIC. AND ANYBODY OF THE PUBLIC – I WOULD NOT RECOMMEND IT.

PRESIDENT NEAL: IF YOU STAY HOME MEANS YOUR HOUSE HAS TO BE ACCESSIBLE AND YOU HAVE TO LET ANYBODY IN THAT WANTS TO COME. WE THINK THIS IS A BAD IDEA. I FELT IT WOULD BE A BETTER OPTION TO CHECK WITH SOME OF THE SEATED MEMBERS OF THE COMMISSION TO FIND OUT EXACTLY WHAT THEIR INTENTIONS ARE, “ARE YOU GOING TO COME BACK?” YOU WANT TO – “WHAT ARE YOUR INTENTIONS?” AND WORK FORWARD FROM THERE.

SO – ANYTHING ELSE?

ALL RIGHT.

MISCELLANEOUS.

COMMISSIONERS' ANNOUNCEMENTS –

I'M SORRY, MONTHLY REPORT BY STANDING COMMITTEES.

YOU DO NOT SEE YOUR NAME HERE, YOU HAVE NOT SIGNED UP FOR A COMMITTEE. IT'S PART OF YOUR RESPONSIBILITY AS A MEMBER OF THIS COMMISSION TO BE ON A COMMITTEE. IF YOU DON'T SEE YOUR NAME THERE, PICK A COMMITTEE AND GET ON THE COMMITTEE AND PARTICIPATE.

EDUCATION. JOHN IS NOT HERE.

WHEN I WENT OVER TO THE CITY COMMISSION I SPOKE TO SANDY DRIVER-GORDON, AND SHE'S INTERESTED IN COMING OVER AND INTERACTING WITH THIS COMMITTEE. I THOUGHT THAT WOULD BE A GOOD THING. SHE'S BEEN VERY SUCCESSFUL WITH THE COMMITTEE WITH THE CITY COMMISSION.

EVENTS. WE ARE WORKING ON PLANNING THE LUNCHEON. WE DID TALK ABOUT SOME TRANSPORTATION THINGS. WE SET SOME GOALS. I THINK WE HAVE – WE DO A REPORT FOR THAT?

EMMA DEJESUS: NO.

PRESIDENT NEAL: OKAY. SO ONE OF THE THINGS WE TALKED ABOUT IN TRANSPORTATION WAS TO WORK WITH THE CITY OF LOS ANGELES BECAUSE WE HAVE SOME COMMON GOALS; LEVEL SIDEWALKS, BLUE CURBS, PARKING ENFORCEMENT, GASOLINE REFUELING, AND I THINK THERE WAS ONE OTHER ONE –

SO AT ANY RATE WE ARE WORKING ON TRYING TO GET THE LUNCHEON TOGETHER. WE HAVE SECURED THE VENUE. AND I AM ASKING FOR EVERYBODY, BECAUSE WE HAVE THE FULL BALLROOM THIS YEAR, AND THAT'S 600 PEOPLE IT SEATS.

I NEED EVERYBODY TO SELL SOME TICKETS. I NEED YOU TO BRING IN SOMETHING THAT WE CAN RAFFLE OFF OR ANY DOOR PRIZES, ANYTHING WE CAN PUT IN OUR GOODIE BAG. I NEED EVERYBODY TO HELP THIS TIME. NO FREE RIDES. NO FREE TICKETS FOR ANYBODY. GOT TO FILL UP THAT BALLROOM.

HAVE MADE SUGGESTIONS FOR THE THEME THIS YEAR, AND I WILL KEEP THAT UNDER MY HAT UNTIL IT'S ALL WORKED OUT. I THINK EVERYBODY WILL BE PLEASED. I THINK WE WILL SELL IT OUT IF EVERYBODY...

MOVING ON.

>> GENEVIEVE CLAVREUL: DATE OF THAT EVENT?

PRESIDENT NEAL: OCTOBER 20. YOU WILL GET A FLYER. AND IT WILL BE AT THE OMNI HOTEL.

HOUSING AND SOCIAL NEEDS?

WENDY WELT NARRO: OUR NEXT MEETING WILL BE JUNE.

PRESIDENT NEAL: ALL RIGHT.

AND TRANSPORTATION. I THINK I ALREADY COVERED THAT. I THINK COMMISSIONER REITNOUER IS GOING TO ACCOMPANY ME OVER TO THE CITY COMMISSION MEETING ONCE OR TWICE OR SOMETHING.

COMMISSIONER REITNOUER: NEXT MONTH.

PRESIDENT NEAL: ANYBODY ELSE WHO WOULD LIKE TO COME IS WELCOME. I WOULD LIKE TO SEE COMMISSIONER JAMES COME OVER AND VISIT. I KNOW THAT MAY BE HARD BECAUSE OF YOUR WORK SCHEDULE. I THINK IT WOULD DO THEM SOME GOOD TO SEE FAMILIAR FACES OVER THERE AND TO BACK UP THERESA.

AND COMMISSIONER WELT, IF YOU ARE AVAILABLE, I THINK IT WOULD BE GOOD FOR YOU TO COME OVER ALSO.

AGAIN, ANYBODY IS WELCOME.

ITEM #8. RECEIVED AND FILED MARCH 20 2014, REVISED BOARD... MONTHLY MEETING. NO REPORT ON ACCESS FROM COMMISSIONER TROOST BECAUSE THERE WAS NO MEETING.

ITEM 9, MONTHLY REPORT BY LOUIS BURNS.

WHILE MR. BURNS IS TAKING HIS TIME TO COME UP TO THE PODIUM – THAT WASN'T ME -- I HAD SOMETHING NICE I WANTED TO TELL ABOUT YOU.

COMMISSIONER TERAN: THAT WAS NICE?

PRESIDENT NEAL: WHAT I WANTED TO SAY IS I AM GETTING VERY POSITIVE FEEDBACK WHENEVER I MENTION YOUR NAME TO PEOPLE IN THE COMMITTEE.

LOUIS BURNS: THANK YOU FOR SHARING THAT. CONTINUING TO KNOCK DOWN WALLS.

PRESIDENT NEAL: I THINK YOU ARE DOING A VERY GOOD JOB. YOU HAD BIG SHOES TO FILL. I THINK YOU ARE DOING A VERY GOOD JOB IN PRESENTING THE COMMENT AND DEALING WITH THEM AND DOING THE BEST YOU CAN TO RESOLVE THE ISSUES.

LOUIS BURNS: BEFORE I GET INTO THIS I WANT TO INTRODUCE ONE OF ACCESS'S FAIRLY NEW EMPLOYEES, BUT HE'S A BIG KEY PERSON FOR ACCESS DOWN THE STRETCH, DIRECTOR MICHAEL GREENWOOD.

WENDY WELT NARRO: WELCOME.

LOUIS BURNS: DIRECTOR GREENWOOD IS OUR EMERGENCY PREPAREDNESS DIRECTOR. YOU WANT TO TELL THEM A LITTLE BIT ABOUT THIS. I AM NOT PUTTING HIM ON THE SPOT. I WOULD LIKE TO INTRODUCE HIM TO EVERYONE.

MICHAEL GREENWOOD: GOOD AFTERNOON, GREAT TO BE HERE, IF I CAN BE OF SERVICE TO THE COMMISSION OR YOUR COMMITTEE. MY ROLE AT ACCESS IS A NEWLY-CREATED ROLE WHERE SOME OF THE FUNCTION AND PROCESS OF ACCESS SERVICES HAVE BEEN BLENDED TOGETHER INTO ONE POSITION. I OVERSEE EMERGENCY PREPAREDNESS, RISK MANAGEMENT, SECURITY, INSURANCE CLAIMS, VARIETY OF ISSUES THAT COME BACK TO SAFETY, SAFETY OF OUR CUSTOMERS AND EMPLOYEES HAS TO BE FIRST AND FOREMOST TO DO OUR JOB.

WE CARRY ALMOST 4 MILLION RIDERS A YEAR NOW. TO DO THAT WE HAVE MORE THAN 2,000 EMPLOYEES OR CONTRACT EMPLOYEES DOING THEIR PART TO MAKE THAT HAPPEN. THERE IS A LOT OF RESPONSIBILITY IN A LOT OF AREAS THAT WE DO WELL, BUT A LOT OF OPPORTUNITIES TO DO A BETTER JOB. AND I AM JUST GLAD TO BE PART OF THAT.

PRESIDENT NEAL: THANK YOU.

WENDY WELT NARRO: NICE TO MEET YOU.

PRESIDENT NEAL: THANK YOU.

LOUIS BURNS: JUST TO FOLLOW UP ON A COUPLE THINGS I TALKED ABOUT AT THE LAST MEETING; COMMISSIONER TROOST BROUGHT AN ISSUE TO MY ATTENTION REGARDING STRAPS TIED DOWN TO SOME OF OUR VEHICLES, ONE PARTICULAR VEHICLE. IT WAS REMOVED OUT OF SERVICE ALMOST IMMEDIATELY. IT WAS LOOKED AT. TURNS OUT IT WASN'T WHAT HE PROBABLY THOUGHT IT WAS. IT WAS SAFE. IT WAS PERCEPTION BECAUSE OF THE STRAP. LIKE YOU BUY A SOFA OR SOMETHING, AND SOMETIMES THEY HAVE LABELS ON THEM. THE LABEL THAT WAS ON THIS PARTICULAR VEHICLE WAS VERY DAMAGED AND IT LOOKED OLD SO GAVE THE IMPRESSION THE STRAP

WAS WORN, AND IN REALITY IT WAS NOT. BUT AT THE SAME TIME WE TOOK THIS AS AN OPPORTUNITY TO REMIND ALL OF OUR CONTRACTORS TO MAKE SURE THE STRAPS IN ALL THE VEHICLES ARE CHECKED AND SAFE BEFORE THEY LEAVE THE YARD. THAT DID TAKE ACTION, AND HOPEFULLY WE WON'T HAVE REAL PROBLEMS WITH RESPECT TO THESE STRAPS BECAUSE IT'S A VERY IMPORTANT PIECE OF EQUIPMENT THAT WE HAVE TO KEEP OUR EYE ON. SO HOPEFULLY THAT WON'T BE AN ISSUE IN THE FUTURE.

I DID MENTION WE ARE GOING TO HAVE SOME ADDITIONAL COMMUNITY MEETINGS IN THE FUTURE, BY ACCESS. THE DATES AND LOCATIONS HAVE YET TO BE IDENTIFIED. ONCE THEY ARE, I WILL BRING THAT TO YOUR ATTENTION. THAT'S PRETTY MUCH WHAT I HAD TO DISCUSS.

ANY QUESTIONS?

NO QUESTIONS? THAT'S GOOD.

COMMISSIONER TERAN: I APPRECIATE YOU ARE GOING TO HAVE THOSE CHECKED, BECAUSE A WHILE BACK, REMEMBER, WHEN I MENTIONED TWO, THREE, WHATEVER NUMBER OF TIMES THAT I HAD BEEN LEFT AND IT WAS USUALLY – ACTUALLY ALL OF THE TIME A MALE DRIVER. A MAN WHO LEFT ME SEVERAL TIMES. WHEN I FINALLY TALKED TO ANOTHER YOUNG DRIVER WHO SAID HE – THIS WAS A COUPLE YEARS AGO OR SO -- BECAUSE I WAS ASKING HIM, "DO ALL THE BUSES HAVE THE RAMP?" "YES, ALL OF THEM DO." I HAD THOUGHT MAYBE NOT. AND THEN HE SAID, "WE ARE NOT SUPPOSED TO TAKE THE BUS OUT UNTIL WE CHECK AND MAKE SURE IT'S WORKING. AND IF IT ISN'T, THEN WE DON'T TAKE THAT." HAVING SAID THAT, "THIS IS GREAT YOU ARE GOING TO BE CHECKING ALL THE EQUIPMENT THAT SHOULD BE WORKING BEFORE THEY TAKE OUT THE BUS." THANK YOU.

LOUIS BURNS: YOU ARE WELCOME.

PRESIDENT NEAL: I HAVE A COMMENT. AS I WAS STRUGGLING DOWN THE FREEWAY IN ALL OF THE TRAFFIC, I SAW ONE OF YOUR NEW ACCESS SERVICES VANS.

LOUIS BURNS: GORGEOUS, ISN'T IT?

PRESIDENT NEAL: THEY ARE VERY ROOMY. WHOEVER MADE THAT DECISION, WOULD YOU PLEASE GIVE THEM A PAT ON THE BACK. WE HAD ISSUE WITH SOME OF THE OTHER VEHICLES THEY WERE USING AND HAD A LOT OF CUSTOMER INPUT, CLIENT-COMMUNITY INPUT ABOUT THE SARDINE SYNDROME AND DIFFERENT THINGS LIKE THAT. THIS IS GREAT.

LOUIS BURNS: EVERYONE LOVES THAT DESIGN.

PRESIDENT NEAL: I THINK I MIGHT BE WILLING TO RIDE IN THAT ONE.

LOUIS BURNS: PRESIDENT THERESA DeVERA, SHE LOVED IT AS WELL.

PRESIDENT NEAL: WHAT DO YOU DO WITH YOUR OLD VEHICLES? YOU PUT THEM ON THE MARKET?

LOUIS BURNS: THANK YOU. SOME OF THEM WILL BE REPAINTED. THOSE THAT ARE STILL SAFE TO USE, I AM SURE WILL BE REPAINTED AT SOME POINT.

PRESIDENT NEAL: GOING TO SELL THEM TO THE PUBLIC OR KEEP

—

LOUIS BURNS: AFTER A CERTAIN NUMBER OF MILES THEY DO GET RID OF THEM. WE ONLY USE VEHICLES FOR A CERTAIN AMOUNT OF MILES AND THEN GET RID OF THEM.

PRESIDENT NEAL: REASON I AM ASKING, BECAUSE ONE OF THE THINGS I HAVE LEARNED IS THERE ARE NOT A LOT OF THINGS THAT GO ON FOR DRIVERS WITH DISABILITIES. AND I KNOW SOME PEOPLE MAY NOT BE ABLE TO AFFORD A VAN WITH A LIFT. I KNOW MAYBE PARTNER WITH SOMEBODY, MAYBE THEY CAN BE RECYCLED.

LOUIS BURNS: I WILL GET INFORMATION ON HOW WE GET RID OF THEM. SEE IF IT'S SOMETHING WE CAN SHARE WITH YOU AND MIGHT BE AN AVENUE TO GET THAT INFORMATION OUT FOR ANYONE INTERESTED IN BUYING ONE OF THESE VANS WHEN PUT OUT OF SERVICE.

COMMISSIONER TERAN: I WILL TAKE ONE FOR \$500.

LOUIS BURNS: I WILL KEEP YOU IN MIND.

PRESIDENT NEAL: MAYBE YOU CAN DONATE ONE TO THE COMMISSION AND WE CAN AUCTION IT OFF?

COMMISSIONER TERAN: THAT'S A GREAT IDEA. THANK YOU.

PRESIDENT NEAL: LET'S WRITE SHELLY A REALLY NICE LETTER. SEE IF SHE'S — WE CAN CALL EARL SCHEIB UP TO PAINT IT.

LOUIS BURNS: I WANT TO HAVE SOMEONE FROM OUR ELIGIBILITY DEPARTMENT COME AND GIVE A PRESENTATION ON ELIGIBILITY AND RENEWAL. NOT SURE IF THE NEXT MEETING WILL WORK FOR YOU. IF NOT, DEFINITELY IN JUNE.

PRESIDENT NEAL: JUNE MEETING IS OUR ELECTION MEETING. I DON'T KNOW WHAT'S GOING TO HAPPEN AFTER JUNE, SO —

LOUIS BURNS: CAN WE PUT IT ON FOR MAY BUT I WILL GET BACK TO YOU NEXT WEEK TO CONFIRM. AND ALSO THAT WILL BE SOMEONE FROM C.A.R.E., THE EVALUATION AGENCY THAT DOES OUR —

>> THE MODEL?

LOUIS BURNS: I DON'T KNOW THE NAME OF IT. IT LOOKS SO NICE IT MAKES YOU WANT TO CRY. IT'S SO GORGEOUS. THAT'S HOW NICE IT LOOKS. YOU WANT TO HAVE ONE OF THEM. YOU WANT ONE? CAN I GO BACK AND SIT DOWN?

PRESIDENT NEAL: THANK YOU VERY MUCH, COMMISSIONER (SIC). MAYBE NEXT MONTH YOU CAN BRING ONE OVER, TAKE A LOOK AT IT.

LOUIS BURNS: I AM SURE I CAN GET ONE IN THE YARD FOR EVERYONE TO COME OVER. INITIALLY I WAS GOING TO SUGGEST YOU GO OVER TO THE EVALUATION CENTER TO SEE HOW IT WORKS, BUT THAT'S TOO COMPLICATED. WE CAN — LOVE TO HAVE YOU SEE A VAN.

COMMISSIONER TERAN: YOU CAN TAKE US TO TOMMY'S. ON BEVERLY. THAT WAS THE FIRST ONE WHEN I WAS A BABY.

LOUIS BURNS: THANK YOU.

PRESIDENT NEAL: ITEM 10. I GOT A CALL FROM MR. SEGOVIA AND HE SAID THEY ARE VERY SWAMPED AND HE WON'T BE ABLE TO MAKE IT. BUT TOWN HALL MEETINGS TO DISCUSS ACCESS SERVICES. IT'S YOUR TURN TO SPEAK UP. COME SHARE YOUR VIEWS OF SERVICE PROVIDED BY ACCESS AT A TOWN HALL MEETING IN YOUR AREA. THIS WILL BE AN OPEN FORUM WHERE YOU CAN FEEL FREE TO EXPRESS YOUR VIEWS.

EASTERN REGION, MONDAY, MAY 5.

WEST CENTRAL REGION, MONDAY MAY 5.

SANTA CLARITA, TUESDAY MAY 6.

ANTELOPE VALLEY, TUESDAY MAY 6.

NORTHERN REGION, WEDNESDAY MAY 6.

AND SOUTHERN, WEDNESDAY MAY 7.

FLYERS ARE ON THE TABLE. MAKE SURE YOU GRAB ONE OF THESE.

MOVING ON TO ITEM #11.

EMMA DEJESUS: THANK YOU, PRESIDENT NEAL.

THE QUALITY AND PRODUCTIVITY COMMISSION IS HOLDING THEIR ANNUAL LEADERSHIP CONFERENCE, MAY 28 AT THE MUSIC CENTER, 5TH FLOOR. IF YOU ARE INTERESTED IN ATTENDING THIS CONFERENCE –

I KNOW COMMISSIONER TERAN WENT ONE YEAR – PLEASE NOTIFY STAFF AND WE CAN MAKE ARRANGEMENTS FOR YOU TO ATTEND THAT CONFERENCE.

>> (INAUDIBLE).

EMMA DEJESUS: ADDITIONALLY, I HOPE MY STAFF, NYLA HAS WALKED UP TO EACH AND EVERY COMMISSIONER. IF YOU HAVE NOT DONE SO, PLEASE COMPLETE YOUR REQUIRED TRAINING CLASSES. IF IT STATES YOU HAVEN'T COMPLETED, SHE WILL BE CALLING YOU AGAIN ANY AGAIN UNTIL IT'S COMPLETED. IT'S REQUIRED FOR COMMISSIONERS. IF YOU DON'T HAVE ACCESS TO A COMPUTER, WE WILL MAKE ARRANGEMENTS FOR YOU TO TAKE THE CLASSES HERE AT THE HALL OF ADMINISTRATION. WE HAVE A COMPUTER YOU CAN UTILIZE.

PRESIDENT NEAL: THANK YOU. MOVING ON TO ITEM #12.

I ASKED FOR THIS TO BE PUT ON THE AGENDA TO PRETTY MUCH MAKE EVERYBODY AWARE, NOT NECESSARILY TO TAKE A POSITION ON IT, BUT I THINK IT'S SOMETHING THAT'S IMPORTANT. I KNOW THE CITY COMMISSION HAD THIS ON THEIR AGENDA. AND THERE ARE TOO MANY LAWYERS IN THE MIX ON THAT. SO THEY DECIDED TO STICK A PIN IN IT. BUT I STILL THINK IT'S IMPORTANT FOR EVERYBODY TO KNOW THAT THEY – THAT THERE IS A MOVEMENT TO TRY AND RESTRICT PARKING FOR THOSE OF US WITH DISABILITIES. SO ANYBODY HAVE ANY COMMENT? BECAUSE WE WILL HAVE TO RESEARCH THIS TO FIND OUT

WHAT THE COUNTY'S POSITION IS ON IT BEFORE WE CAN GET INVOLVED IN IT. BUT I JUST WANTED EVERYBODY TO KNOW ABOUT THIS.

COMMENTS, QUESTIONS?

COMMISSIONER TERAN: I HAVE ONE. I'M SORRY. GO OVER THAT INFORMATION AGAIN, PLEASE?

PRESIDENT NEAL: IT'S ON THE AGENDA.

COMMISSIONER TERAN: IT'S THE RESTRICTION OF PARKING. I DON'T WANT ANY RESTRICTIONS ON PARKING FOR ME BECAUSE TOO MANY PEOPLE WHO ARE NOT DISABLED TAKE UP THE SPACES. BUT THE OTHER THING I WANT TO MAKE A COMMENT ON IS IT'S VERY DIFFICULT IF WE GO FOR OR AGAINST WHO WILL MAKE SURE IT DOESN'T HAPPEN. THAT'S ALWAYS MY CONCERN. THERE AREN'T ENOUGH PEOPLE OUT THERE TO GO OUT AND GIVE TICKETS.

PRESIDENT NEAL: THERE ARE ENOUGH PEOPLE TO GIVE TICKETS. IT'S JUST GETTING THEM TO DO IT.

>> GENEVIEVE CLAVREUL: I THINK WE SHOULD STOP RENEWING THE PLACARD ALL THE TIME WITHOUT PROVING YOU ARE DISABLED. I KNOW THEY SEND IT TO ME IN THE MAIL. AND I THINK THAT'S WHY WE HAVE SO MANY PEOPLE USING IT. IT WENT FROM GRANDMA –

PRESIDENT NEAL: I THINK THAT'S PART OF THE PROBLEM. I ALSO THINK YOU HAVE TAXICABS AND OTHER CARRIERS WHERE THEIR PLACARDS ARE ABUSED. MY SUGGESTION IS THEY HAVE A DIFFERENT COLORED ONE. ALL THEY SHOULD BE ABLE TO DO IS LOAD AND UNLOAD IN THOSE SPACES AND NOT PARK IN SPACES. ALSO ADVOCATED FOR PEOPLE WITH DISABILITIES, GET THE PLATES. BUT THEY DON'T WANT TO GET THE PLATES AND BE IDENTIFIED FOR WHATEVER REASON. GET THE PLATE, PUT THEM ON YOUR CAR, AND GENERALLY THEY DON'T HAVE A PROBLEM. THEY HAVE THE RED ONES THAT ARE TEMPORARY. BUT I THINK THERE NEEDS TO BE A YELLOW OR GREEN ONE, ANYTHING OTHER THAN THE BLUE, IT IS THE SOMEONE DIES AND SOMEONE ABUSES THE PLACARD. THEY NEED IT IN THE DASHBOARD AND CLAIM "I FORGOT TO REMOVE IT."

>> GENEVIEVE CLAVREUL: MINE WAS STOLEN WHEN I GAVE MY CAR IN A REPAIR SHOP.

PRESIDENT NEAL: WHY I LIKE THE PLATES. THEY CAN'T TAKE THE PLATES.

>> GENEVIEVE CLAVREUL: WHEN YOU HAVE A DIFFERENT CAR. A LOT OF PEOPLE HATE ME. I DON'T WANT THEM TO KNOW –

PRESIDENT NEAL: EVERYONE HAS THEIR OWN REASON. NOT MAKING JUDGMENT ABOUT IT. JUST SAYING IT'S A LOT SIMPLER WHEN THEY SEE THAT PLATE, THEY KIND OF KEEP GOING.

>> LINDA BLOCK: EVERYONE THAT HAS A DISABLED PLACARD HAS A CODE NUMBER ON IT. WITH A CODE NUMBER ON IT WON'T THEY BE ABLE TO TELL IF THEY ARE USING OR ABUSING IT?

PRESIDENT NEAL: THEY DON'T LOOK IT UP. PLUS SOME OF THEM ARE FORGED, SOLD AT THE SWAP MEET AND ALL THAT STUFF.

COMMISSIONER TERAN: THEY DO?

AUDIENCE MEMBER: IT'S A HOT ITEM.

PRESIDENT NEAL: WITH THE ADVANCEMENT OF TECHNOLOGY IT'S REAL SIMPLE TO GO TO THE DOUBLE-SIDED XEROX MACHINE, LAY THE PLACARD DOWN, IT WILL MAKE YOU A DOUBLE COPY. NOT GOING TO TELL YOU HOW TO DO THAT.

THERE IS SOME DISCUSSION ABOUT PUTTING A CHIP OR SOMETHING IN THERE, BUT THAT'S EXPENSIVE. LIKE I SAID, I WANTED TO BRING THIS ISSUE UP FOR DISCUSSION.

COMMISSIONER COLLEY: WE HAVE ANY MORE INFORMATION ON 2714?

PRESIDENT NEAL: NO MORE INFORMATION. IT MAY DIE BUT I THINK WE ARE ENTITLED TO KNOW THAT SOMEBODY IS THINKING WE ARE GETTING SOME UNFAIR ADVANTAGE. I JUST WANTED PEOPLE TO KNOW, NOT TO MAKE A POSITION.

COMMISSIONER COLLEY: SOUNDS LIKE 2714 IS WORKING TOWARDS ELIMINATING POTENTIAL ABUSES AT THE LOCAL LEVEL, THE STATE LEGISLATURE. PREVENTS THE LOCAL GOVERNMENT FROM LIMITING THE AUTHORITY – I UNDERSTAND THE STATE LAW AS IT STANDS IS IT'S PRETTY SPECIFIC THAT THE DISABLED PLACARD KIND OF OVERRULES ALL KINDS OF OTHER RESTRICTIONS. WHY THE CURRENT LAW IS NOT SUFFICIENT AND WHAT KINDS OF –

PRESIDENT NEAL: BECAUSE SOMEBODY THAT HAS DEEP POCKETS GOT A TICKET SO THEY DECIDED TO PENALIZE THE REST OF US. IT'S JUST A WAY – YOU KEEP HEARING ABOUT FRAUD AND FRAUD AND FRAUD, AND IT'S NOT US THAT ARE COMMITTING THE FRAUD. IT'S OUR CAREGIVERS AND FAMILY MEMBERS COMMITTING THE FRAUD. AND THIS WOULD PENALIZE US, NOT THE PEOPLE COMMITTING THE FRAUD.

COMMISSIONER COLLEY: 2714 WOULD PENALIZE THE DISABLED COMMUNITY?

PRESIDENT NEAL: I READ IT THE OTHER WAY.

COMMISSIONER COLLEY: SOUNDS LIKE THE ASSEMBLY IS TRYING TO HELP THE DISABLED COMMUNITY BY –

PRESIDENT NEAL: NOT MY UNDERSTANDING OF IT.

COMMISSIONER COLLEY: COULD STAFF PERHAPS EMAIL US THE TEXT OF 2714 AS CURRENTLY AMENDED OR LEGISLATIVE ANALYSIS OF SOME KIND. IT DOESN'T – IT'S DIFFICULT TO DISCUSS SOMETHING WE HAVE SO LITTLE INFORMATION ON. IT DOES SOUND LIKE SOMETHING THAT WOULD BE VERY APPROPRIATE FOR US TO DISCUSS.

PRESIDENT NEAL: CORRECT. LIKE I SAID, THE ONLY REASON IT'S ON THERE IS IT'S SOMETHING THAT –

COMMISSIONER REITNOUER: READ IT FOR THE AUDIENCE.

PRESIDENT NEAL: THEY HAVE AN AGENDA.

COMMISSIONER REITNOUER: I WONDER WHAT AN EXAMPLE OF A LOCAL GOVERNMENT TRYING TO STOP – IT'S TRYING TO PROHIBIT THE GOVERNMENT FROM LIMITING THE AUTHORITY.

PRESIDENT NEAL: MEANS THAT SOMEONE IS TRYING TO LIMIT IT OR DISCUSSION HAS COME UP TO LIMIT PARKING. THIS IS A REGULAR DISCUSSION THAT COMES UP, SPECIFICALLY CITY OF LOS ANGELES AND DOWNTOWN BECAUSE THEY DECIDED ALL OF THE PLACARDS THEY SEE, ONE STREET LOADED UP WITH NOTHING BUT PLACARDS ALL DAY EVERY DAY. THEY DECIDED THIS IS AN ABUSE THEY WANT TO RESTRICT. THEY ALSO WANT TO RESTRICT. PARKING AT A PARKING METER, NOW YOU DON'T HAVE TO PUT MONEY IN AT ALL. NOW THEY WANT TO RESTRICT THAT.

>> GENEVIEVE CLAVREUL: NOW THEY HAVE THE GREEN.

COMMISSIONER COLLEY: CITY OF LOS ANGELES WOULD NOT BE ABLE TO COME UP WITH A NEW ORDINANCE THAT SAYS YOU ARE LIMITED THE TIME YOU CAN PARK AT A METER, BECAUSE STATE LAW TAKES PRECEDENCE, AND STATE LAW – I WANT TO GAIN MORE INFORMATION ABOUT WHAT 2714 IS AND MAYBE WHAT THE UNDERLYING MOTIVATION.

COMMISSIONER TERAN: I THINK THAT MAYBE IT'S OTHERS WHO ARE NOT DISABLED, HANDICAPPED, WHO TAKE ADVANTAGE AND MAYBE THE ABLE-BODIED PEOPLE WHO DON'T KNOW AND MAYBE NOT AWARE OF THIS, SAYING LOOK AT ALL OF THESE PEOPLE TAKING ADVANTAGE.

SOMEWHERE ALONG THE LINE SOMEONE HAS TO COME UP WITH AN IDEA AND ENFORCE IT. IF NOT ENOUGH PEOPLE GOING OUT AND ENFORCE IT, THIS WILL KEEP ON HAPPENING. BEFORE I WOULD SEE SOMEONE, I CAN'T TELL JUST FROM THE OUTSIDE. I WOULD SEE A BUNCH OF YOUNG PEOPLE, TEENAGERS, JUMPING UP AND DOWN, I GO OVER AND ASK THEM. THEY LAUGH, SAY "IT'S MY GRANDMOTHER'S," WHATEVER. I WOULD SAY "I'M SORRY, YOU SEE WHAT IT SAYS THERE?" THEY WOULD BE SARCASTIC AND NOT CARE.

UCLA (NOT CLEAR), FOUND OUT MOST OF THOSE KIDS WERE NOT DISABLED. THE ONES WHO SHOULD BE USING IT SHOULD BE ALLOWED TO BECAUSE, FOR EXAMPLE, WHEN I GO TO THE USC KECK MEDICAL CENTER, TAKES FOREVER. THERE ISN'T ENOUGH PARKING ON THE STREET FOR SOME OF US. I CAN'T AFFORD TO PAY THE REGULAR PARKING ALL THE TIME. AND WENT (NOT CLEAR) PARKING ENFORCEMENT. I PARKED A LITTLE BIT CLOSER. THEY HAVE THEM MARKED, AND BECAUSE THERE WAS A TRUCK IN THE BACK, AND I HAVE TO MOVE FORWARD. GAVE ME A TICKET FOR THAT.

PRESIDENT NEAL: THEY DO A LOT OF THINGS THEY SHOULDN'T DO. I JUST WANTED TO BRING THIS TO EVERYONE'S ATTENTION AND I WILL MOVE ON.

MISCELLANEOUS. THIS IS COMMISSION ANNOUNCEMENTS.

COMMISSIONER JAMES: JUST REMIND YOU ABOUT DECLARATION OF CANDIDACY SHOULD BE FILLED OUT ON THE FORM. I WANT TO

MAKE SURE EVERYONE KNOWS ABOUT THAT SO I DON'T GET RANDOM SHEETS OF DECLARATIONS OF CANDIDACY NOT ON THE FORM. PLEASE FILL OUT THE FORM WHEN YOU TURN IT IN TO STAFF.

WENDY WELT NARRO: I DON'T KNOW IF AN ANNOUNCEMENT OR MATTERS FOR ANOTHER AGENDA. MY CAREGIVER FROM IHSS WAS INFORMED FROM HER UNION TO JOIN THE UNION. THEY CAME TO MY HOUSE -- I SAID IT WAS OKAY. APPARENTLY OUR MAYOR IS TRYING TO DO AWAY WITH IHSS AND THEY WOULD LIKE RECIPIENTS TO GO INTO AN INSTITUTION. SHE ASKED ME TO SIGN A PIECE OF PAPER TO BE AGAINST IT. I AM TRYING TO GET IT ON LINE, AND I CAN MAKE IT (INAUDIBLE) AS PETITION AGAINST IT.

PRESIDENT NEAL: CAN YOU HAVE THEM GIVE PUBLIC COMMENT? HOW CAN THE MAYOR DO THAT?

>> MAYOR GARCETTI?

WENDY WELT NARRO: I WANTED TO LET YOU KNOW, SO I WILL GET THE INFORMATION AND FIND OUT THE PETITION. THE ONLY COPY SHE HAD WAS IN SPANISH. I SIGNED THE LAST ONE IN ENGLISH. I WANTED TO TELL YOU THEY ARE TRYING TO DO THAT.

COMMISSIONER TERAN: HOW ABOUT WE DO MORE RESEARCH?

WENDY WELT NARRO: I WANTED TO ACTUALLY GO AND GET THE FORM.

PRESIDENT NEAL: (NOT CLEAR).

WENDY WELT NARRO: IF I SHOVE IT IN THERE.

PRESIDENT NEAL: SEE WHAT INFORMATION YOU CAN FIND OUT AND INCLUDE IN YOUR REPORT.

ANYTHING ELSE ON ITEM 13, ANNOUNCEMENTS?

>> GENEVIEVE CLAVREUL: IN THE PAST CAROL (NOT CLEAR) HAS BEEN VERY SUPPORTIVE.

PRESIDENT NEAL: OVERLOOKED ITEM 12, LINDA?

>> LINDA BLOCK: I JUST PUT A (NOT CLEAR).

PRESIDENT NEAL: ITEM 14. MATTERS NOT POSTED.

>> GENEVIEVE CLAVREUL: IT'S AN ISSUE, A PREVIEW OF THE COMMISSION --

EMMA DEJESUS: I'M SORRY, DOCTOR, ARE YOU UNDER "PUBLIC COMMENT" OR "MATTERS?"

PRESIDENT NEAL: I AM ON ITEM 14. YOU WANT 15 --

>> DOESN'T MATTER.

PRESIDENT NEAL: ITEM 14. ANYBODY ELSE? GOING ONCE, GOING TWICE? ITEM 15.

>> GENEVIEVE CLAVREUL: I AM SURE MOST OF YOU ARE AWARE OF THAT LAW TO LIMIT PAIN AND SUFFERING TO 250,000. THERE IS A GROUP OF INDIVIDUALS TRYING TO PUT IT ON THE BALLOT FOR THE NEXT ELECTION.

COUPLE WEEKS AGO MADE (NOT CLEAR) SIGNATURES. TYING TO INFLATION, 1.1 MILLION. IN THE STATE OF CALIFORNIA IT IS ALMOST IMPOSSIBLE TO GET AN ATTORNEY TO GET (NOT CLEAR) I KNOW

PERSONALLY, BECAUSE I AM INVOLVED, MANY PEOPLE HAVE COME TO ME TO HELP THEM. OVER THE LAST NINE YEARS I HAVE TRIED – I COULD NEVER FIND AN ATTORNEY WHO WOULD TAKE IT. WHAT CONCERNS ME, THEY HAVE TWO ADDITIONAL POINTS. ONE OF THEM IS TO FORCE PHYSICIAN TO BE TESTED FOR DRUGS RANDOMLY, AND HAVE THEM PAY FOR THAT. AND MY POINT OF VIEW IS THAT IF YOU ARE GOING TO TEST PHYSICIANS, TEST NURSES, ANYBODY. WHAT IS SO BIZARRE IS WHEN THEY HAD THAT PRESS CONFERENCE THEY HAD NUMEROUS FAMILIES, SAYING LOVED ONE HAD DIED BECAUSE OF BAD PRACTICE AND SO ON. BUT NONE OF THOSE FAMILIES THE PHYSICIAN WAS IMPAIRED. WAS JUST (NOT CLEAR) MALPRACTICE. THEY WANT PHYSICIAN TO ENTER EVERY TIME A PATIENT (NOT CLEAR) I HAVE NO PROBLEM WITH THAT. IF YOU WANT MORE INFORMATION, ALSO BACKGROUND INFORMATION. MY BLOG, THEWORLDASISEEIT.COM.

I DON'T UNDERSTAND THE REASONING BEYOND.

PRESIDENT NEAL: THANK YOU.

WENDY WELT NARRO: MADAM CHAIR, CAN STAFF CHECK OUT THE TABLE?

PRESIDENT NEAL: THE TABLE IS WOBBLY.

WENDY WELT NARRO: I AM AFRAID THAT PEOPLE WHO HAVE PROBLEM STANDING AND SITTING.

PRESIDENT NEAL: THANK YOU FOR BEING OBSERVANT.

I HAVE – FIRST I HAVE ANTHONY NARRO. PUBLIC COMMENT.

>> ANTHONY NARRO: HELLO.

I THINK THAT THERE ARE COMMISSIONERS HERE THAT USE MY WIFE A LOT FOR THEIR PURPOSE OF WHATEVER REASONING – POINTING OUT MY WIFE ON HER BEING DISABLED AND THEY ARE NOT BEING – SENSITIVE ABOUT IT, AND THEY NEED TO BE MORE SENSITIVE ABOUT TALKING ABOUT MY WIFE.

ANYBODY THAT HAS HAD DISABILITIES, BECAUSE I AM NOT THE ONLY PERSON THAT WAS OFFENDED BY SOME WORDS THAT WERE USED LAST MONTH, AND THAT'S ALL I HAVE TO SAY.

PRESIDENT NEAL: THANK YOU.

DONNA MORGAN.

>> DONNA MORGAN: AS A COMMITTEE MEMBER, AND AS A PERSON WHO IS CONCERNED ABOUT THE COMMUNITY, DISABLED COMMUNITY AND PEOPLE WITH SPECIAL NEEDS AND SPECIAL CONCERNS, I THINK THAT THIS COMMITTEE ALSO IS ONE THAT WORKS TOWARD THE WELL-BEING AND THE RESPECT AND THE BETTERMENT OF PEOPLE TO CHANGE PUBLIC POLICY TO HELP THESE CONCERNS. AND I FURTHERMORE FEEL THAT THE PEOPLE WHO COME TO THESE MEETINGS AND THE PEOPLE WHO ARE COMMISSIONERS SHOULD BE SENSITIVE TO THAT PURPOSE, OTHERWISE WE CAN QUESTION THE VALIDITY OF THEIR PRESENCE HERE.

SO THAT BEING SAID, I JUST HOPE THAT EVERYBODY IN THIS ROOM IS A LITTLE MORE SENSITIVE TO THE NEEDS AND THE CONCERN AND SITUATIONS, AND EVERYTHING ISN'T FUNNY.

ALL THESE THINGS, LEVITY, SOMETIMES WHEN WE ARE TALKING ABOUT PEOPLE WHO ARE BEING DENIED ACCESS TO CERTAIN THINGS, WHO ARE NOT GETTING THE CARE, THE MEDICATION, THERE IS NOT TOO MUCH LEVITY ABOUT THAT. THERE IS A TIME AND A PLACE FOR IT, BUT I THINK WE SHOULD RESPECT THE NEEDS AND CONCERNS OF EVERYBODY SO THAT WE HANDLE THOSE MATTERS WITH THE PROPERTY SPEECH, THE PROPER COMMUNICATION, VERBAL AND NON-VERBAL.

AND I WOULD LIKE TO SAY IF ANYBODY CANNOT FEEL THAT WAY THEY SHOULD REEXAMINE THEIR REASONS FOR BEING HERE AND CONSIDER MAYBE AN ALTERNATIVE. THANK YOU.

PRESIDENT NEAL: LINDA BLOCK.

THAT SURE LOOKS LIKE MY SHIRT.

>> LINDA BLOCK: THIS IS MY SHIRT.

PRESIDENT NEAL: NO THAT ONE.

>> LINDA BLOCK: THE ONLY CANDIDATE RUNNING FOR GOVERNOR THAT IS FOR THE DISABLED AND THAT WILL GET RID OF THIS CALIFORNIA COORDINATED CARE INITIATIVE SO WE DON'T HAVE TO DEAL WITH THIS HMO, SO WE CAN KEEP OUR MEDI-MEDI THE WAY IT HAS BEEN, IS TIM DONLEY. GOVERNOR BROWN SIGNED IT INTO LAW. GOVERNOR BROWN WAITED TILL THIS YEAR TO SAY HE'S GOING TO BRING THE DENTI-CAL BACK. HE'S JUST DOING IT FOR VOTES. COULD HAVE DONE IT LAST YEAR, THE YEAR BEFORE, OR THE YEAR BEFORE THAT.

PRESIDENT NEAL: COULD YOU CLEAR UP WHAT YOU SAID HE WAS –

>> LINDA BLOCK: DENTI-CAL.

HE WAITED UNTIL THE ELECTION CYCLE AND JUST DOING THIS FOR VOTES. IF HE GETS ELECTED I THINK ANY TIME BETWEEN THREE MONTHS AFTER HE'S ELECTED UNTIL THREE MONTHS HE GETS OUT OF OFFICE. AND DONLEY'S COMPETITION, SERVED AS SECRETARY UNDER BUSH BECAUSE HE'S LIKE SCHWARZENEGGER.

DONLEY'S FOR DISABLED CHILDREN. WHAT ABOUT DISABLED ADULTS? HIS AIDE SAID WHAT ABOUT ADULTS? DONLEY IS AGAINST THE CUTS SCHWARZENEGGER MADE FOR THE DISABLED. SO FROM WHAT I'VE HEARD, DONLEY IS OUR GUY. IF DONLEY DOES NOT WIN OUT OF THE TWO – FOR THE 2012 (SIC) ELECTION, WE ARE DONE.

PRESIDENT NEAL: ITEM 16 AND BEFORE, I WOULD LIKE TO ADJOURN THIS MEETING TODAY, IN MEMORY OF TWO PEOPLE THAT I HAPPEN TO HAVE MET. BOTH OF THEM. FIRST ONE IS MICKEY ROONEY. COMMISSIONER BILLY BARTY IS THE ONE THAT INTRODUCED ME TO MICKEY ROONEY. THERE WAS SOME SORT OF FUNDRAISER OUT IN HOLLYWOOD, AND HE DRUG ME AROUND LIKE A LITTLE PUPPY, WANTED

ME TO MEET ALL HIS FRIENDS AND STARS, AND I GOT A CHANCE TO MEET MICKEY ROONEY. ONE OF MY FAVORITE MOVIES IS ONE CALLED THE ATOMIC KID. OUT IN THE NEVADA TESTING –IN THE MIDDLE OF THE DESERT WE SAW A HOUSE. GOES OVER TO THE HOUSE AND BANGING ON THE HOUSE. SEES PEOPLE SITTING INSIDE AND NOBODY ANSWERING THE DOOR. TO MAKE A LONG STORY SHORT, HE GOES INSIDE AND THEY ARE DUMMIES. AND ALL OF A SUDDEN THE BLAST GOES OFF. HE STUMBLED INTO THAT. IT WAS A PRETTY GOOD MOVIE.

NEXT PERSON IS A PERSON NAMED JIM HELLWIG. DON'T KNOW IF ANY OF YOU HEARD OF HIM BEFORE. HE LIVED IN ARIZONA, AND YOU MAY KNOW HIM FROM WWE. HE WAS ALSO KNOWN AS "THE ULTIMATE WARRIOR" OR "WARRIOR." AND I WANT TO READ SOMETHING HE SAID:

YOU MUST SHOW NO MERCY NOR HAVE ANY BELIEF WHATSOEVER IN HOW OTHERS JUDGE YOU, FOR YOUR GREATNESS WILL SILENCE THEM ALL. --ULTIMATE WARRIOR, 1959-2014. PASSED AWAY LAST TUESDAY. COLLAPSED IN FRONT OF HIS HOTEL.

>> HEART ATTACK.

PRESIDENT NEAL: RIGHT AFTER HE WAS MAKING A COMEBACK. THAT WAS THE FIRST TIME HIS WIFE AND KIDS EVER GOT TO SEE HIM PERFORM.

WENDY WELT NARRO: I MAKE A MOTION TO ADJOURN IN THOSE PEOPLES' MEMORIES.

PRESIDENT NEAL: THANK YOU. SECOND? IN FAVOR? ALL OPPOSED, ABSTENTIONS?